

Businesscall telephone banking

Member verification details form



Bank use only
Customer reference number

Businesscall telephone banking

Member verification details form

Instructions for completion
The information provided on this form is confidential, personal verification data. To ensure that security is maintained, upon completion this form must be placed within a sealed envelope and clearly marked 'only to be opened under dual control'. Please then print your name on the back of the envelope and sign across the seal.

Please complete in BLOCK capitals using a black ballpoint pen or type

Client details

Company name
1) **Smith Ltd**

Name of Intermediary (if applicable)
2) **Thomas Fiduciary Ltd** Sort code **202674**
(please do not list your account number)

Businesscall member details (Please complete ALL sections)

1) Title Mr Mrs Miss Ms Dr Other

2) Gender Male Female

3) Applicant's name
Surname **Smith** First name(s) **John**

4) Date of birth (please write DD/MM/YYYY)
D D / M M / Y Y Y Y

5) Place of birth
London (Town)
United Kingdom (Country)

6) Memorable information (please complete all sections)
Memorable place (town, village or country)
New York

Memorable word **H A P P Y**
(minimum five characters, maximum eight characters)

Memorable date **01/01/2000**
(please write DD/MM/YYYY)

4

Within this section please enter your company name, followed by your intermediary (if necessary), e.g Smith Limited/Thomas Fiduciary Ltd. (as shown)

Please take your time to familiarise yourself with the forms.

In addition, please ensure you fill out ALL sections within the application form.

Note: Applications missing ANY information such as a date of birth will instantly be rejected, requiring a second application to be completed.

Memorable information – data within this section is vital to our Identification process, please consider your options carefully.

Memorable word: For this section Barclays require a word containing a minimum of five letters (maximum of eight) that contains NO numbers or symbols.

ALL dates must read DD/MM/YYYY

I/We understand that you will not disclose any such information outside the Barclays Group.

Signature

Date

 / /

Keeping in touch

From time to time, we and other members of the Barclays Group would like to keep you up to date about products and services which we think you will find useful. As we are concerned about the environment our aim is to use email instead of mail whenever practical. Please indicate if you would prefer not to benefit from these communications by:

Telephone Text message Email Mail

5

This section highlights the terms and conditions of this application, and should be signed by the individual detailed on page two of the member verification form.

Note: Before signing the declaration please ensure you have filled out ALL sections on page two of the application form.

Businesscall telephone banking

Member verification details form

Instructions for completion

The information provided on this form is confidential, personal verification data. To ensure that security is maintained, upon completion this form must be placed within a sealed envelope and clearly marked 'only to be opened under dual control'.

Please then print your name on the back of the envelope and sign across the seal.

Please complete in **BLOCK** capitals using a black ballpoint pen or type.

Client details

Company name

1)

Name of Intermediary (if applicable)

2)

Sort code

(please do not list your account number)

Businesscall member details (Please complete ALL sections)

1) **Title** Mr Mrs Miss Ms Dr Other

2) **Gender** Male Female

3) Applicant's name

Surname

First name(s)

4) Date of birth

(please write DD/MM/YYYY)

/ /

7) Work Email address

5) Place of birth

(Town)

(Country)

8) Work telephone number

6) Memorable information (please complete all sections)

Memorable place (town, village or country)

Memorable word

(minimum five characters, maximum eight characters)

Memorable date / /

(please write DD/MM/YYYY)

Declaration

By signing below, you, the member are:

- a) applying to us, Barclays Bank PLC, to use the Barclays Intermediaries Businesscall telephone banking service as a member;
- b) confirming that your member verification details supplied are true and complete;
- c) confirming that you are an authorised member of the organisation named overleaf as the client;
- d) confirming that you have received a definition of the services provided within each service level;
- e) agreeing to accept and be bound by the 'Barclays Bank Terms' and the Additional Terms (together the "Agreement") to the extent that they apply to an individual, in particular those relating to 'Giving us instructions';
 - we will agree security procedures for authenticating instructions given by telephone before the first telephone transaction made by you;
 - you must keep your security details secret, never disclose them to anyone and take all reasonable care to prevent their unauthorised and fraudulent use.
- f) agreeing that we make credit reference, identity, fraud, money laundering and other enquiries and searches; and
- g) agreeing to our collecting and using information about you as set out in Section F of the 'Barclays Terms and Conditions (Wealth and Investment Management)', including: collecting and using information about how you use and manage your accounts (e.g. transactions made); informing you about products/services, including those of third parties; transferring your information within the Barclays Group or to service providers located in the UK or overseas; and using information relating to your medical, health, lifestyle, and ethnic background, and criminal offences (alleged or otherwise), for the purposes of administration and product/service identification.

Please note: Transactions over the limit applicable to telephone transactions from time to time must be made through your centre. We may vary any transaction limit applicable to telephone transactions at any time with immediate effect if we consider it in your or our interest and we will give the organisation prompt notice if we do so.

Instructions given by telephone may only be cancelled if they have not been acted upon. If we are able to cancel an instruction, we may make a charge.

Any information obtained as a consequence of this application may be held on a computer.

I/We understand that you will not disclose any such information outside the Barclays Group.

Signature

Date / /

Keeping in touch

From time to time, we and other members of the Barclays Group would like to keep you up to date about products and services which we think you will find useful. As we are concerned about the environment our aim is to use email instead of mail whenever practical. Please indicate if you would prefer not to benefit from these communications by:

Telephone Text message Email Mail

Bank use only

Check list (please initial)

Form correctly completed and checked

Details checked to client's Authorisation Summary

Input check

This item can be provided in Braille, large print or audio by calling 0800 400 100* (via TextDirect if appropriate). If outside the UK please call: +44(0)1624 684 444**.

*Lines are open 8am to 8pm UK time Monday to Friday and 9am to 5pm UK time Saturday and UK bank holidays. Calls to 0800 numbers are free if made from a UK landline.

**Lines are open 24 hours a day, seven days a week except for 25 December when the lines are closed.

Call costs may vary – please check with your telecoms provider. Calls may be recorded so that we can monitor the quality of our service and for security purposes.

Your feedback

If you want to complain you may do so in person, in writing, by post or e-mail, or by telephone. To obtain a copy of our complaint handling procedures, or to make a complaint, please contact your account-holding centre.

Under Data Protection legislation you have a right of access to certain personal records. Should you wish to exercise this right, please write to your account holding centre. Where permissible a fee will be charged for this service.

Barclays offers private and overseas banking, credit and investment solutions to its clients through Barclays Bank PLC and its subsidiary companies. Barclays Bank PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No. 122702) and is a member of the London Stock Exchange and NEX. Registered in England. Registered No. 1026167. Registered Office: 1 Churchill Place, London E14 5HP.

Barclays Bank PLC, Isle of Man Branch is licensed by the Isle of Man Financial Services Authority. Barclays Bank PLC, Isle of Man Branch has its principal business address in the Isle of Man at Barclays House, Victoria Street, Douglas, Isle of Man, IM99 1AJ.

Barclays Bank PLC, Jersey Branch is regulated by the Jersey Financial Services Commission. Barclays Bank PLC, Jersey Branch is regulated by the Guernsey Financial Services Commission under the Protection of Investors (Bailiwick of Guernsey) Law 1987, as amended. Barclays Bank PLC, Jersey Branch has its principal business address in Jersey at 13 Library Place, St Helier, Jersey JE4 8NE, Channel Islands.

Barclays Bank PLC, Guernsey Branch is licensed by the Guernsey Financial Services Commission under the Banking Supervision (Bailiwick of Guernsey) Law 1994, as amended, and the Protection of Investors (Bailiwick of Guernsey) Law 1987, as amended. Barclays Bank PLC, Guernsey Branch has its principal place of business at Le Marchant House, St Peter Port, Guernsey, GY1 3BE.